

Customer Repair Form

Please include a printed copy of this form when sending your machine.

A copy of your invoice is required if you wish to claim warranty.

All Inkjecta machines are warrantied against factory faults for 12 months from date of purchase from an authorized retailer.

Ship to this address: INKJECTA PTY LTD, PO BOX 115, MOUNT BARKER, SA, 5251, AUSTRALIA

Name Phone			
Email Control of the			
<u>Shipping Address</u>			
Shop			
Street/Po Box			
City/Suburb State/Province			
Postcode Country			
Machine/Product			
Fault Description Please be as descriptive as possible			
Please List All Parts Included With Repair Eg: cam, bars, caps, etc Other Notes			
Sending from outside Australia?			

You must ensure the value of your package is marked as **below \$500 USD**.

If not, import duties will be charged and you will either be charged these duties, or your package will be turned back at the border and returned to you.

It is the sender's responsibility to ensure their package reaches us. Please ensure your package has tracking. If you are outside Australia we cannot guarantee that you will not be charged import fees at your nation's customs when we return your repaired machine. If you believe there may be issues with your customs department when we return your machine, please contact them to find out how to best avoid import fees/tariffs before shipping to us. Please let us know if there's anything we can do to help reduce the possibility of customs issues. Upon receiving your machine we endeavor to have it shipping back to you within 1-2 business days, however this can be longer if we need to contact you about your repair or if you have placed an order. Inkjecta products are warrantied for 12 months from initial date of purchase from an authorized seller.

By signing below you agree to the terms on this form and that all information included is accurate and correct

If you have any queries about your repair please email support@inkjecta.com

	Signed	Inkjecta Use Only - Repair Number
ate	Signed	